THE STATE OF NEW HAMPSHIRE

CHAIRMAN Thomas B. Getz

COMMISSIONERS Clifton C. Below Amy L. Ignatius

EXECUTIVE DIRECTOR AND SECRETARY Debra A. Howland



PUBLIC UTILITIES COMMISSION 21 S. Fruit Street, Suite 10 Concord, N.H. 03301-2429 Tel. (603) 271-2431

FAX (603) 271-3878

TDD Access: Relay NH 1-800-735-2964

Website: www.puc.nh.gov

February 25, 2011

Re:

DT 09-059, Petition of FairPoint Communications for Waiver of Performance Assurance Plan and Carrier to Carrier Reporting Requirements

DT 09-113, Petition of FairPoint Communications for Waiver of Performance Assurance

Plan Payment Requirements

Performance Assurance Plan Audit

To all parties in the named dockets:

The 2008 settlement agreement among the Joint Petitioners and Staff approved in Docket No. DT 07-011, regarding the transfer of assets from Verizon New England to FairPoint Communications, Inc. (FairPoint), contemplated that an audit would be conducted of FairPoint's wholesale performance assurance plan (PAP). In the event that a simplified PAP had not been adopted by June 1, 2010, or if efforts to develop a simplified PAP had terminated before that date, the audit would be conducted of FairPoint's existing PAP. The Commission has determined that, since a simplified PAP has not been adopted, an audit of the existing PAP should be conducted. Pursuant to Section 9.4 of the 2008 settlement agreement, the Commission will include in its distribution of a request for proposals any consulting firms identified by FairPoint by close of business March 4, 2011. The Commission will undertake this audit under the terms of the settlement agreement as well as its ongoing investigative authority under RSA 365:5.

Docket No. DT 09-059 relates, in part, to FairPoint's request to waive certain reporting requirements under the PAP. Docket No. DT 09-113 relates to FairPoint's request to modify the PAP to reduce the total dollars at risk pursuant to the PAP. The resolution of both dockets depends upon an understanding of the current PAP and its implementation. Because the Commission will be undertaking an audit of the PAP to develop such understanding, these dockets are stayed pending the completion of the audit.

Sincerely,

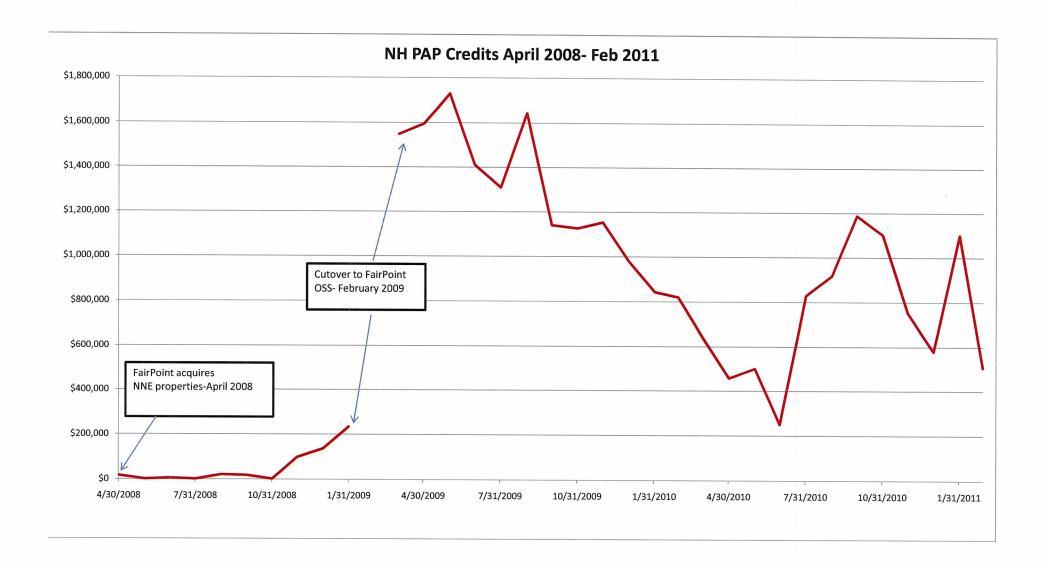
Debra A. Howland

Debra A. Howland

Executive Director

Fair Point New Hampshire							
PAP/CCAP Market Adjustment Summary FINAL							
	Feb-2011						
		Weighted Score		Market ljustment			
	MODE OF ENTRY						
	Unbundled Network Elements - Platform	-0.443	\$	269,542			
	Unbundled Network Elements - Loop	-0.156	\$	-			
	Resale	-0.367	\$	46,846			
	Digital Subscriber Lines	-0.450	\$	66,064			
	Trunks	0.000	\$				
	Mode of Entry Total				\$	382,452	
#	CRITICAL MEASURES						
1	OSS Interface		\$	-			
2	% On Time Ordering Notification		\$	-			
3	Installation Performance		\$	36,144			
4	% On Time Performance - LNP		\$	-			
5	Hot Cut Performance		\$	-			
6	Maintenance Performance		\$	87,996			
7	Final Trunk Groups Blocked		\$	-			
8	Collocation		<u>\$</u>	-			
9	Resolution Processes		<u>\$</u>	-			
	Critical Measure Total				\$	124,140	
	Individual Rule Payments:				\$	164	
	SPECIAL PROVISIONS						
	UNE Ordering		\$	-			
	UNE Flow Through		\$	-			
	UNE Hot Cut Loop		\$	-			
	Special Provision Total				\$	-	
	CHANGE CONTROL				\$	<u> </u>	
Grand Total \$ 506,757						506,757	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.





Industry Notification - Accessible Letter

Date:	November 3, 2010	Number: PRC 0104-11032010				
Effective Date	November 3, 2010	Category: PAP Credits				
Subject:	Update on PAP Credits – Issue Regarding Retroactive MOE Credits – ME, NH and VT credits posted					
Related Letters:						
Attachments:	N/A					
Target Audience	IXC, CLEC, Wireless, UNE					
Area Impacted:	ME, NH and VT					
Wholesale Customer Response deadline: N/A						
Contact:	Send all Questions to: wholesalebilling@FairPoint.com					
Conference	NIA					
Call/Meeting	N/A					

Dear FairPoint Communications Wholesale Customer:

Recently a CLEC questioned FairPoint Communications' calculation of credits due under Section II.C.2 of the PAP. Specifically, FairPoint was asked to review whether any credits should have been doubled for the five mode of entry (MOE) measurements due to the failure to achieve certain performance levels during any three consecutive month period. Members of FairPoint Communications have closely reviewed the issue, as did the company's outside auditor. We have concluded that under the PAP guidelines credits should have been doubled for specific past periods of 2009 and 2010. Wholesale customers entitled to receive additional PAP credits will have the adjustments applied in the next 45 days.

Please refer all questions to wholesalebilling@fairpoint.com